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ISABEL SANTOS, INDIVIDUALLY AND
AS TRUSTEE AND BENEFICIARY OF THE
YOLANDA MARIA SANTOS TRUST

UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA
SAN FRANCISCO DIVISION

ISABEL SANTOS, INDIVIDUALLY AND)	Case No.: 3:12-cv-03296-LB
AS TRUSTEE AND BENEFICIARY OF THE)	
YOLANDA MARIA SANTOS TRUST,)	PLAINTIFF'S OPPOSITION TO
Plaintiff,)	DEFENDANTS' MOTION FOR
v.)	DISSOLVING, OR, ALTERNATIVELY,
)	MODIFYING THE STATE COURT
)	PRELIMINARY INJUNCTION
)	PURSUANT TO FED. R. CIV. P. 65 &
)	COMMON LAW
REVERSE MORTGAGE SOLUTIONS, INC.;)	Date: August 17, 2012
NDEX WEST, LLC; and DOES 1 through 20,)	Time: 11:00 a.m.
)	Dept: C
Defendants)	Judge: Hon. Laurel Beeler (Mag. Judge)
)	
)	Complaint Filed; June 8, 2012
)	Trial Date: Not yet set

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I. INTRODUCTION

Plaintiff was granted a preliminary injunction by the Hon. Judith S. Craddick of the Superior Court of Contra Costa County on June 28, 2012.¹ Defendants herein removed this matter shortly thereafter. Plaintiff demonstrated at the State Court level that there is a likelihood she will prevail on the merits because of the breaches made by Defendants under the Home Equity Conversion Mortgage (“HECM”) contract, California law, HECM Regulations and the HECM Handbook and that imminent irreparable harm exists with the potential loss of her home. Further, as Defendants refuse to follow the federal regulations that are promulgated specifically for their industry, Plaintiff can show a likelihood that the equities tip in her favor. Finally, it is in the public interest for the Court to require that Defendants follow the regulations of their industry, otherwise they will be able to pick and choose—such as here—which ones they prefer to follow, completely undermining the foundation of the HECM program.

Plaintiff requests that the Court use its discretion to maintain the status quo of the underlying State Court’s order and not to demand a bond for two reasons: (1) it is within the public interest exception; and, (2) the demand defendants have made would make injunctive relief ineffectual. Alternatively, Plaintiff requests that the Court use its discretion to make the bond nominal.

II. SUMMARY OF THE ISSUES

Whether:

1. Plaintiff is able to demonstrate a likelihood of success on the merits so as not to disturb the State Court issued preliminary injunction;
2. Plaintiff can demonstrate irreparable harm resulting from the trustee’s sale;
3. The balance of the equities favors Plaintiff;
4. The foreclosure of a Home Equity Conversion Mortgage on the successor or heir, who resides in the Property as her permanent residence, is in the public interest.

///

///

¹ A copy of the Order is attached as Exhibit A.

1 **III. BACKGROUND**

2 **A. THE HECM PROGRAM AND NOTICE REQUIREMENTS**

3 The HECM is a unique mortgage product for a number of reasons, including the fact that it is a
 4 non-recourse mortgage that prohibits the lender from seeking a deficiency judgment against a borrower
 5 if the proceeds of a sale of the mortgaged property are insufficient to repay the loan. 12 U.S.C.
 6 §1715z-20(d)(7). “The borrower shall have no personal liability for the payment of the mortgage
 7 balance.” 24 C.F.R. §206.27(b)(8). Because there is no personal liability, HUD determined from the
 8 outset that, “the HECM borrower (or his or her estate) will never owe more than the loan balance or the
 9 value of the property, whichever is less.” HECM Handbook §4235.1 REV-1. (Plaintiff’s Request for
 10 Judicial Notice (“RJN”), Ex. A, HECM Handbook Section 1-3(c)).

11 Because the lender can never collect more than the value of the HECM secured property, the
 12 regulations provide streamlined procedures to satisfy the mortgage:

- 13 a. The property may be sold *at any time* for the lesser of the mortgage balance or the
 14 appraised value of the property; the mortgagee must satisfy the mortgage on these
 15 terms provided the net proceeds from the sale are paid to the mortgagee. 24
 C.F.R. §206.125(c).
- 16 b. If the mortgage is due and payable, the property may be sold for the lesser of the
 17 mortgage balance of 95% of its appraised value; the mortgagee must satisfy the
 18 mortgage on these terms provided the net proceeds from the sale are paid to the
 mortgagee. Id.
- 19 c. In order to avoid delays and additional expense of foreclosure action, a mortgagee
 20 must accept a deed in lieu of foreclosure from the mortgagor. 24 C.F.R.
 §206.125(f).

21 Lenders are protected from potential losses from these non-recourse provisions through the
 22 mortgage premiums that are paid by borrowers. HUD insures the HECM program. The insurance
 23 premiums: (1) guarantee borrowers that neither they nor their heirs will be obliged to repay the
 24 mortgage for more than 95% of the value of the property. 24 C.F.R. §§206.123(b) & 206.125(c); and,
 25 (2) guarantee lenders that, even if the property values decrease over the term of the mortgage, they will
 26 be repaid the full mortgage balance. 24 C.F.R. §206.123(a)(3) & (4) (insurance claim if “mortgagor
 27 sells property for less than the mortgage balance,” or “mortgagee acquires title by foreclosure...and
 28 sells for” less than the mortgage balance).

As administrator of the HECM program, HUD publishes a Handbook and Model HECM Notes, Deed of Trusts/Mortgages², and a HECM Loan Agreement to be used in all transactions.³ The requirements of the regulations are embodied in the mortgage documents and explained in the Handbook.

1. Notice Requirements in the HECM Documents.

Lenders must notify borrowers and estates of the rights accorded them by federal law prior to initiating foreclosure. 24 C.F.R. §206.125(a)(2); 206.123(b). This is made clear in the Deed of Trust. Paragraph 9 of the Deed of Trust requires notice when an event constituting “Grounds for Acceleration of the Debt” occurs. First, the “Lender may require immediate payment” under certain circumstances, including the death of a borrower.⁴ Id. While ¶9(d) initially exempts lenders from the impossibility of providing notice to a deceased borrower that the loan is due and payable, its second sentence is not so restricted. Id. Regardless of the event that terminates the HECM, the “Lender shall not have the right to commence foreclosure until Borrower has had thirty (30) days after notice to either” correct the matter, repay the full mortgage balance, **sell the property for 95% of its appraised value**, or provide the lender a deed in lieu of foreclosure. Id.

Paragraph 20 of Ms. Santos’ Deed of Trust also requires notice: “If Lender invokes the power of sale, Lender shall execute...a written notice of the occurrence of an event of default...Lender or Trustee shall mail copies of the notice as prescribed by applicable law to Borrower and to other persons prescribed by applicable law.” Id., p. 6. Paragraph 17 states, “This Security Instrument **shall be governed by Federal law and the law of the jurisdiction in which the Property is located.**” Id. (Emphasis added.)

These notice requirements are evidenced in other HECM documents as well. The HECM Note embodies the promise to repay the debt and is secured by the Deed of Trust. Plaintiff’s RJN, Ex. B.

² The words “deed of trust” and “mortgage” are used interchangeably herein.

³ These documents are standardized but are adapted slightly to accommodate varying state laws and can be found in Plaintiff’s RJN.

⁴ Aside from the death of the borrower, these circumstances or terminating events include the sale of the property; a change of principal residence by the borrower; or, the borrower’s absence from the home for health reasons for more than 12 months. 24 C.F.R. §206.27(c).

1 The borrower is not obliged to repay until “receipt of a notice by Lender” requiring such payment. Id.
 2 at ¶4(A). Under the HECM Loan Agreement, executed by the borrower, the lender, *and HUD*, the
 3 lender is obliged to continue making loan advances until it issues a notice that the loan is due and
 4 payable. (“Lender shall have no obligation to make Loan Advances if Lender has notified Borrower
 5 that immediate payment in full to Lender is required under one or more of the Loan Documents...”)
 6 Plaintiff’s RJN, Ex. C at HECM Loan Agreement ¶4.1.

7 **2. Notice Requirements in the HECM Regulations.**

8 As noted above, the HECM regulations explicitly state that a borrower’s estate may satisfy the
 9 HECM by selling the property for lesser of the mortgage balance or 95% of the appraised value:

10 Whether or not the mortgage is due and payable, the mortgagor may sell
 11 the property for at least the lesser of the mortgage balance or the appraised
 12 value...If the mortgage is due and payable...the mortgagor may sell the
 13 property for at least the lesser of the mortgage balance or 5% under the
 14 appraised value. The mortgagor shall satisfy the mortgage of record...in
 order to facilitate the sale provided...all the net proceeds from the sale are
 paid to the mortgagee.

15 24 C.F.R. §206.125(c). The regulations specifically provide that the lender can make an insurance
 16 claim for any amount recovered from such a sale that is less than the mortgage balance. 24 C.F.R.
 17 §206.123, titled, “Claim procedures in general,” explains that lenders may submit claims for insurance
 18 benefits if, among other situations, “[t]he mortgagor sells the property for less than the mortgage
 19 balance[.]”

20 The right to sell the property on these terms is available both to the original mortgagor and to
 21 the estate of a deceased mortgagor.⁵

22 (b) *Expanded definition of mortgagor.* The term *mortgagor* as used in this
 23 subpart shall have the same meaning as stated in 24 C.F.R. §206.3, except
 24 that in reference to a sale by the mortgagor, the term **shall also mean the**
mortgagor’s estate or personal representative.

25 24 C.F.R. §206.123(b) (Emphasis added).
 26 _____

27 ⁵ As Defendants point out, the general definition of “mortgagor” in the HECM regulations is defined as “each original
 28 borrower under a mortgage.” 24 C.F.R. §206.3. However, in reference to a sale by the mortgagor, the term shall also mean
 the mortgage’s estate or personal representative. This appears through Subsection C of the regulations, including 24 C.F.R.
 §206.101-206.133. 24 C.F.R. §206.123(b).

1 The regulations set forth the actions lenders must take to acquire and sell terminated HECM
2 mortgages before they can file a claim for HECM insurance coverage.

3 After notifying the Secretary, and receiving approval of the Secretary when
4 needed, the mortgagee shall notify the mortgagor that the mortgage is due and
5 payable, unless the mortgage is due and payable by reason of the mortgagor's
6 death. The mortgagee *shall require* the mortgagor to: (i) pay the mortgage
7 balance, including any accrued interest and MIP, in full; (ii) sell the property for
8 at least 95% of the appraised value...with the net proceeds of the sale to be
9 applied towards the mortgage balance; or (iii) provide the mortgagee with a deed
10 in lieu of foreclosure. The mortgagor shall have 30 days in which to comply with
11 the preceding sentence, or correct the matter which resulted in the mortgage
12 coming due and payable, before a foreclosure proceeding is begun.

13 24 C.F.R. §206.123(a)(2) (Emphasis added). The language of ¶9(d) of the Deed of Trust closely, if not
14 identically tracks this regulation. As discussed above regarding ¶9(d), the first sentence of Section
15 205.123(a)(2), which exempts lenders from the impossibility of notifying a deceased borrower that the
16 mortgage is due and payable, is followed by a sentence that addresses how and on what terms the
17 mortgage may be satisfied. Whether the mortgage is terminated because of the borrower's death, a sale
18 of the property, or other terminating event specified in 24 C.F.R. §206.27(c), it must be satisfied. To
19 this end, Section 125(a)(2) states the mortgagee "*shall require*" the mortgagor to select one of the three
20 options. Notice is the mechanism through which lenders "require" the mortgagor to make this choice
21 and is a predicate to the filing of an insurance claim with HUD.

22 The history of Section 206.125 demonstrates that HUD has always required notice, including in
23 the event of a mortgagor's death.⁶ HUD amended 24 C.F.R. §206.125(a)(2) in 1995 to "relieve the
24 mortgagee from notifying the *mortgagor* when the mortgage is due and payable because the mortgagor
25 is deceased." (Emphasis added). Plaintiff's RJN, Ex. E, 60 Fed. Reg. 42754-01 at 5. HUD did this for
26 a practical reason: "...the term 'mortgagor' is used in the HECM regulations as referring only to the

27 ⁶ While most of the HECM regulations have remained unchanged over the years since their original issuance in 1989, HUD
28 made a change to Section 206.125(a) in 1995. The 1989 version of 24 C.F.R. §206.125(a) stated:

(2) After notifying the secretary, and receiving approval of the Secretary when needed, the mortgagee shall
notify the mortgagor that the mortgage is due and payable. The mortgagee shall require the mortgagor to (i)
pay the mortgage balance, including any accrued interest and MIP, in full; (ii) sell the property for at least
95% of the appraised value as determined under §206.125(b), with the net proceeds of the sale to be
applied towards the mortgage balance; or (iii) provide the mortgagee with a deed in lieu of foreclosure. The
mortgagor shall have 30 days in which to comply with the preceding sentence, or correct the matter which
resulted in the mortgage coming due and payable, before a foreclosure proceeding is begun.

original mortgagor or mortgagors, not to their successors in interest, so that notice to the mortgagor after death would be an impossibility.” *Id.*; *see also*, 24 C.F.R. §206.3. However, because of the expanded definition of “mortgagor” referred to above, this change had no effect on the established right of the estate of a deceased mortgagor to satisfy the HECM by selling the property for 95% of its appraised value once the mortgage becomes due and payable. “If the mortgage becomes due and payable...the mortgagor [including the estate] may sell the property for at least the lesser of the mortgage balance of 5 percent under the appraised value.” 24 C.F.R. §§206.125(c); 206.123(b) (as used in sections 206.101 – 206.133, “in reference to a sale by the mortgagor,” the term “mortgagor” shall also mean the mortgagor’s estate or personal representative”).

Nor, as HUD’s comment makes clear, did the amendment relieve the mortgagee of the obligation to provide “adequate notice to an executor or other party responsible for the property before a foreclosure is commenced.” Plaintiff’s RJN, Ex. E, 60 Fed. Reg. 42754-01 at 5. The amended Section 206.125(a)(2) still demands that “the mortgagee shall require the mortgagor” to choose one of the three options to satisfy the HECM: repayment of the full mortgage balance, sale of the property for 95% of its value, or a deed in lieu. 24 C.F.R. §206.123(a)(2).

The regulations’ expanded definition of “mortgagor,” applicable only when referring to a sale of the property by the “mortgagor,” allows lenders to submit claims for payment where “[t]he *mortgagor* [including a borrower or their estate] sells the property for less than the mortgage balance and the mortgagee releases the mortgage of record to facilitate the sale, as provided in §206.125(c).” 24 C.F.R. §206.123(a)(3) (Emphasis added). This expanded definition is also consistent with the amendment to Section 206.125(a)(2). While a lender/mortgagee is exempt from providing notice to a deceased borrower/”mortgagor,” when it comes to matters relating to the sale of the property, the lender must provide notice to the “mortgagor”/estate regarding its rights and options, including a sale under the 95% rule. 24 C.F.R. §§206.123(b) & 206.125(a)(2).

3. Notice Requirements in the HECM Handbook.

The HECM Handbook, HUD’s interpretation of its regulations, describes the notice requirements in greater detail. It states, “For a due and payable mortgage, the mortgagee must [i]ssue a Repayment Notice.” Plaintiff’s RJN Ex. A, at 4330.1 REV-5, §13-33. The notice must go to the

1 mortgagor or to the mortgagor's estate, state that the HECM is due and payable, provide the
2 outstanding balance on the loan, and give the following instructions:

- 3 1. That the debt must be paid in full; or the property must be sold for the
4 lesser of the debt, including shared appreciation, if any, or 95% of the
5 appraised value; or good marketable title to the property must be deeded to
6 the mortgagee.
- 7 2. That the mortgagor or the mortgagor's estate may request an appraisal, at
8 his or her own expense, if an estimate of the property's current value is
9 desired.
- 10 3. That if none of the actions in paragraph A. 1. above are taken in 30 Days,
11 foreclosure will be initiated by the mortgagee within 3 months, but not
12 less than 1 month.

13 Id., Section 4330.1 REV-5, §13-33.

14 **B. STATEMENT OF FACTS**

15 On April 20, 2009, the Yolanda Maria Santos Trust signed a reverse mortgage deed of trust and
16 note with Urban Financial Group. The Trustor on the Deed of Trust is listed as "Yolanda Maria Santos,
17 Trustee of the Yolanda Maria Santos Trust." Complaint ¶¶34, Ex. B. The note that accompanies the
18 deed states under Section 1, "Borrower" is defined as "each person signing at the end of the Note." The
19 signatures at the bottom of both the Note and Deed are Yolanda Maria Santos as an individual and
20 Yolanda Maria Santos, Trustee of the Yolanda Maria Santos Trust. Complaint ¶¶35-37, Ex. C.

21 During the year of 2010, Plaintiff moved into the Property as her primary residence. Shortly
22 thereafter, on February 7, 2011, Ms. Santos passed away. At the time of her death, the HECM balance
23 was approximately \$362,000. The current value of the home, as estimated by the real estate website
24 Zillow, is \$288,600. Complaint ¶43.

25 On March 7, 2011, Plaintiff began a string of phone calls to Reverse Mortgage Solutions, Inc.
26 ("RMS")—the alleged owner and servicer of the HECM. Plaintiff called to let them know her mother
27 had passed away. The RMS representative stated "oh yes, we know." At the time of the call, Plaintiff
28 had not received any communication from RMS. Complaint ¶44.

On April 5, 2011, HUD issued MORTGAGEE LETTER 2011-16, which rescinded Mortgagee
Letter 2008-38 effective as of that date. In this letter, HUD withdrew the improper changes detailed in

1 a complaint filed by the American Association of Retired Persons against HUD⁷; these allegations
 2 stated that spouses and heirs were not being given the proper right to re-purchase properties and that the
 3 change in 2008 was contrary to public policy. HUD also directed lenders to halt pending foreclosure
 4 actions against the plaintiffs in this matter. Plaintiff's RJN, Ex. D.

5 On April 25, 2011, Plaintiff called RMS to let them know that she planned to stay in the
 6 Property and needed information about how to make re-payment arrangements. Plaintiff was told to
 7 call back and speak to "Ms. Johnson," who had the file. On May 16, 2011, Plaintiff called RMS and
 8 asked to speak with Ms. Charlotte Johnson, ext. 1677. Plaintiff was transferred to her voicemail, left a
 9 message and never received a return call. Complaint ¶¶46-47.

10 On June 6, 2011, Plaintiff attempted to contact Ms. Johnson again. Plaintiff was able to reach
 11 her this time and conveyed that she was trying to make re-payment arrangements. Ms. Johnson told
 12 Plaintiff that she had time to get over the death, but that her only options were either to let the Property
 13 be foreclosed or a short sale and to have someone other than Plaintiff buy the Property—re-payment
 14 was not an option. Ms. Johnson conveyed that her request for a re-payment plan was refused. Finally,
 15 Ms. Johnson directed Plaintiff to contact HUD. Plaintiff subsequently contacted HUD and spoke with
 16 a representative who said, "why are you calling us? We have nothing to do with this." Plaintiff
 17 immediately called back Ms. Johnson, got her voicemail and left a message. Complaint ¶48.

18 On June 16, 2011, Plaintiff again told Ms. Johnson that she was ready to make re-payment. At
 19 this point, Ms. Johnson told Plaintiff to get a buyer for the Property because they did not want payment
 20 arrangements, they wanted payment in full. Plaintiff conveyed to Ms. Johnson that she had worked for
 21 Bank of America for 30 years and was aware as to how loans are serviced and insured. Plaintiff told
 22 Ms. Johnson she was aware that even a short sale would not be a true loss to RMS because of HUD's
 23 insurance on the Property. Plaintiff was again rebuffed at each re-payment attempt and told that she
 24 could sell to another party or that they would just foreclose. Complaint ¶49.

25
 26
 27 ⁷ On March 8, 2011, a suit was filed against HUD and alleged that hundreds, and possibly thousands, of seniors whose
 28 spouses obtained HUD-insured reverse mortgages on their homes were facing foreclosure due to improper changes in
 HUD's rules governing reverse mortgages. These changes conflicted with the authorizing legislation at the time that the
 senior homeowners took out their loans. In addition, the suit claims that HUD completely ignored the requirements of the
 Administrative Procedures Act, which requires an opportunity for public comment and debate prior to changing such rules.

1 On July 18, 2011, Plaintiff called RMS, spoke with Ms. Johnson, and told her that she was
2 attempting to obtain financing to purchase the Property. Ms. Johnson responded that an extension
3 would need to be requested from HUD to wait for a purchase agreement. Complaint ¶50.

4 On August 15, 2011, Plaintiff called to see if the extension had been requested and/or approved.
5 Ms. Johnson told Plaintiff that she “should hurry, because I don’t know if it will be approved.”
6 Plaintiff again re-iterated that she knew this would not be a true loss to RMS and that she wanted to
7 simply begin the re-payment process. Plaintiff offered to pay the full amount that was due on the note,
8 even though she knew it was significantly above what the market value of the Property was. Complaint
9 ¶51.

10 On October 17, 2011, Plaintiff called Ms. Johnson to notify RMS that their cooperation was
11 necessary and she was willing to put a re-payment plan into place. Plaintiff again offered to pay the
12 full amount that was due on the note; even though she knew it was significantly above what the market
13 value of the Property was. Complaint ¶52.

14 On November 14, 2011 and December 12, 2011, Plaintiff contacted Ms. Johnson, left a message
15 and was not given a return call. Complaint ¶53.

16 On January 9, 2012, Plaintiff again called RMS and spoke with customer service. Plaintiff
17 explained her situation and that she was willing to begin re-payment. The representative told her,
18 “well, we are going to foreclose.” Complaint ¶54.

19 On February 21, 2012, NDEX West, LLC (“NDEX”) recorded a Notice of Default that stated
20 the amount owing was \$320,750.96. Nothing in the notice informs Plaintiff or the estate that it can sell
21 the property for 95% of its appraised value or deed in lieu. The Notice of Default stated, “THE
22 FAILURE TO PAY THE ENTIRE UNPAID PRINCIPAL BALANCE PLUS ACCRUED INTEREST
23 THEREON WHICH BECAME IMMEDIATELY DUE AND PAYABLE WHEN BORROWER DIED
24 AND THE PROPERTY CEASED TO BE THE PRINCIPAL RESIDENCE OF ANY SURVIVING
25 BORROWER.” Complaint ¶55, Ex. H.

26 On February 27, 2012, Plaintiff received 13 Notices of Default in the mail, all certified. The
27 next day, on February 28, 2012, Plaintiff contacted NDEX, per the Notice of Default, to try to speak to
28 the attorney serving as trustee. NDEX refused to talk to Plaintiff unless she could prove she was the

1 heir. Plaintiff was told to call back in two days to see if her paperwork was received. The next day,
2 Plaintiff called RMS and was sent to Ms. Johnson's voicemail. Plaintiff's message and call were not
3 returned. Complaint ¶¶59-61.

4 On March 2, 2012, Plaintiff called NDEX again. The NDEX representative stated that they had
5 no information to give her other than there was no sale date yet scheduled. On March 5, 2012, Plaintiff
6 again called RMS and spoke with Ms. Johnson. Ms. Johnson told her that time had run out and she
7 needed to move out. RMS was moving forward with the foreclosure. Plaintiff re-iterated that she was
8 ready and willing to enter a re-payment plan. Ms. Johnson was not receptive and again repeated to
9 Plaintiff that she needs to move out. On March 29, 2012, NDEX recorded a Substitution of Trustee
10 that allegedly substituted them as trustee. Complaint ¶¶62-64, Ex. I.

11 On April 2, 2012, Plaintiff called RMS and asked to speak to a short sale department or the
12 legal department. Plaintiff was told that neither existed. On April 23, 2012, Plaintiff called and again
13 spoke with customer service and explained her situation. Customer service told Plaintiff to "call HUD
14 again." Plaintiff explained that she had already contacted HUD per their suggestion and was told they
15 were not involved. The customer service representative flatly told Plaintiff that her only option was to
16 move out. Complaint ¶¶65-66.

17 On May 14, 2012, Plaintiff met with Elliot Abrams, Esq. to contact RMS on her behalf.
18 Plaintiff and Mr. Abrams attempted to speak with the legal department, but were unable. Complaint
19 ¶¶67. On May 17, 2012, Plaintiff had a conference call with Mr. Abrams and RMS representative
20 Andrea Victorian, ext. 7856, where she told Mr. Abrams RMS would consider a short sale to someone
21 other than Plaintiff, but nothing else. Complaint ¶¶68. On May 22, 2012, a Notice of Trustee's Sale was
22 posted on Plaintiff's door. Complaint ¶¶69. On May 25, 2012, Plaintiff's counsel sent a letter to both
23 RMS and NDEX notifying them that serious defects in the notice procedures and chain of title existed
24 in the foreclosure process. Complaint ¶¶70, Ex. F.

25 On June 5, 2012, Plaintiff and counsel made multiple phone calls to HUD to find out whether
26 the Santos Trust loan was owned by Ginnie Mae. In the course of the run-around by HUD, Plaintiff
27 and counsel finally were able to speak with supervisor Rafael, ext. 7026. During this call, Rafael told
28 Plaintiff that he is not able to pull anything up on her loan. All HUD can pull up was that the originator

1 was Twin Capital; that RMS is the current owner and servicer and that the reverse mortgage is insured
 2 by HUD. Plaintiff told Rafael that she was directed to contact HUD by RMS. Rafael told Plaintiff that
 3 “whoever told you to call HUD was blowing you off because they know we don’t know anything.”
 4 Complaint ¶¶71.

5 On June 6, 2012, Plaintiff’s counsel sent a second notice to RMS and NDEX notifying them
 6 that they were in potential violation of HECM Regulations and that the Notice of Default and Notice of
 7 Trustee’s Sale are void and should be cancelled immediately. Complaint ¶¶72, Ex. K. Plaintiff then
 8 applied for and was granted a temporary restraining order by the Hon. Judith S. Craddick of the
 9 Superior Court of Contra Costa County. Judge Craddick then granted Plaintiff’s request for
 10 preliminary injunction on June 26, 2012 and signed the order on June 28, 2012.

11 **IV. ARGUMENT**

12 **A. LEGAL STANDARD FOR MOTION FOR PRELIMINARY INJUNCTION**

13 A plaintiff who seeks a preliminary injunction must establish that: (1) he is likely to succeed on
 14 the merits; (2) there is a likelihood of irreparable harm in the absence of preliminary relief; (3) the
 15 balance of equities tips in his favor; and, (4) an injunction is in the public interest. Winter v. Natural
 16 Resources Defense Council, Inc., 555 U.S. 7, 18 (2008). An injunction is never issued as a matter of
 17 course, as the court must balance the competing claims of injury and consider the effect on both parties.
 18 Amoco Prod. Co. v. Village of Gambell, Alaska, 480 U.S. 531, 542 (1987).

19 Although a preliminary injunction is a final order for appeal purposes, the court is still given the
 20 power to modify or dissolve the injunction on consideration of new facts. Collum v. Edwards, 578
 21 F.2d 110, 112 (5th Cir. 1978); A&M Records v. Napster, Inc., 284 F.3d 1091, 1098 (9th Cir. 2002). A
 22 limitation does exist however: the district court may not modify a preliminary injunction *nunc pro tunc*
 23 retroactively to expand or vitiate rights parties have already accrued under the injunction. U.S. Phillips
 24 Corp. v. KBC Bank N.V., 590 F.3d 1091, 1094 (9th Cir. 2010).

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**B. THE COMPLAINT SHOWS A LIKELIHOOD OF SUCCESS ON THE MERITS,
SPECIFICALLY UPON THE DECLARATION OF THE PARTIES OBLIGATIONS**

1. There is an Actual Controversy Between the Parties

Defendants argue that Plaintiff is not entitled to seek a declaration relating to the parties' rights and obligations under the HECM statute and regulations, 12 U.S.C. § 1715z-20 and 24 C.F.R. § 206.1 *et seq.*, because those laws do not provide a private right of action entitling a plaintiff to claim directly under those laws. The contention misses the point.

In order to determine the parties' rights and obligations under the contract, it is necessary to ascertain their rights and obligations under the HECM laws that are incorporated into the contract and thus define the *contractual* bargain struck by the parties. Though the declaratory relief cause of action was brought under California state law, the Declaratory Judgment Act broadly provides that the Court "may declare the rights and other legal relations of any interested party seeking such declaration, whether or not further relief is or could be sought." 28 U.S.C. § 2201(a). The remedy promotes both judicial and real-world efficiency, by allowing the parties to avoid ongoing harm by obtaining speedy judicial determination of their rights than waiting and addressing claims only retrospectively. See, e.g., Societe de Conditionnement on Aluminum v. Hunter Eng. Co., Inc., 655 F.2d 938, 943 (9th Cir. 1981). It is also well-settled that the declaratory judgment need not resolve the parties' entire dispute. See Harris v. United States Fid. & Guar. Co., Inc., 655 F.2d 850, 852 (5th Cir. 1978).

Here, determination of the Defendants' obligations under the statute and regulations clearly governing their conduct and incorporated into the contracts at issue will clarify the ongoing obligations of Defendants to Plaintiff, and will help guide the conduct and expectations of Defendants to avoid any further harm to Plaintiff. It is thus irrelevant whether Plaintiff has a private right of action under the statute or regulations directly because the Court is clearly empowered to adjudicate the legal obligations underlying the contractual dispute at issue here.

**C. THE COMPLAINT SHOWS A LIKELIHOOD OF SUCCESS BECAUSE THE
CONTRACT WAS BREACHED**

1. The Contract Incorporates HUD's Regulations.

Using the above contention, Defendants claim that Plaintiff is barred from bringing *any* action to protect her family home. Defendants essentially state that no one can challenge them—this begs the

inquiry—why were the regulations even made in the first place? However, the case used by Defendants for the proposition that there is no private right of action is distinguishable. The Court in Roberts held that the plaintiff had no private right of action to enforce the “unpublished HUD Handbook” that was the “interpretation” of a HUD regulation (24 C.F.R. § 203.9). Roberts v. Cameron-Brown Co., 556 F.2d 356, 361 (5th Cir. 1977). “HUD had chosen not to publish the Handbook, thus prohibiting it from having the force and effect of law...” Id. In the instant case, Plaintiff does not rely solely on what is put forth in the HUD Handbook, but rather the HECM documents, California law, codified HECM Regulations (24 C.F.R. § 206.1 *et seq*) as well as those in the Handbook. In addition, this case was decided ten years before the HECM program even existed.

The only additional authority cited by Defendants were all unpublished cases citing to another unpublished case from the Northern District of Texas, contending that the regulations cannot be incorporated into the Deed of Trust and Note. This is incorrect. First, there is no required “express clause” to incorporate the regulations into the contract. It is well settled that “[l]aws which subsist at the time and place of the making of a contract...enter into and form a part of it, as fully as if they had been expressly referred to or incorporated in its terms,” Norfolk & W. Ry. Co. v. American Train Dispatchers Ass’n, 499 U.S. 117, 130 (1991), and also perfectly clear that HUD regulations “have the force of law.” Wright v. City of Roanoke Redev. and Hous. Auth., 479 U.S. 418, 431 (1987). For example, in Ocean View Tower Assoc., Ltd. Partnership v. U.S., the court ruled that HUD regulations applicable to the contract at issue were incorporated despite the absence of any express reference to them in the language of the contract itself. 88 Fed. Cl. 169, 176 (Fed. Ct. Cl. 2009). Thus, “although a contract lacks specific inclusion of a pertinent statute or regulation, contracting parties are nonetheless ‘presumed to be aware of applicable statutes and incorporate them.’” Id. (quoting 24 Corbin on Contracts 24:273 (1998)). This is exactly what Ms. Santos expected when entering into a transaction to which HUD was a party. HECMs in their very existence were created by a federal program and thus are highly regulated. Strict regulations would not be put into place if they were to be at the whim of lenders and servicers whether they were to be followed or not. These pertinent regulations are therefore part of the contract.

Defendants do not contest that the regulations Plaintiff claims were violated govern them and the loans at issue. Pursuant to the rule set out in Norfolk & Western Railway, the analysis need not proceed any further; the HECM regulations are incorporated into the contract and their violation gives rise to Plaintiff's breach of contract claim. Even without that rule, however, the contract manifests Defendants' intent to be bound by the regulations and incorporate them into the agreement even absent an express incorporation provision. References to the HUD Secretary, the HECM statute, and HECM regulations permeate the Deed of Trust. Complaint, Ex. B, pp. 2-6 3, 5, 7, 8, 9(f), 10, 13, 15. Critically, the Deed of Trust also expressly refers to the exact statutory provision underlying the regulations at issue, namely section 12 U.S.C. §1715z-20 (identified in the Deed of Trust as Section 255(i)(1)(A) of the National Housing Act). Id. ¶13(a). The Second Deed of Trust, which the Secretary of HUD is required to hold on a HECM-insured property, includes the same references. Complaint, Ex. B, pp. 2-6 3, 5, 7, 8, 9(f), 10, 13, 15. Defendants' claim that the regulations are not incorporated is not only wrong as a matter of law, but disingenuous in light of the manifest intent to incorporate those relevant sections into the contract.⁸

2. Defendants Incorrectly Interpret Their Notice Obligations under the HECM Documents and California law.

Defendants contend that, as parties to the HECM Deed of Trust and Note, they are entitled to unilaterally determine when the debt is due and payable, to accelerate the debt without any notice whatsoever, or give Plaintiff the opportunity to preserve the home; convey it through a deed in lieu; and that although federal regulations exist, they are not required to follow them. Defendants misconstrue the language of Section 9(d) of the Deed of Trust and ignore the notice mandated in the mortgage documents, California law, relevant regulations and the Handbook. Each of these separately requires that regardless of the grounds of termination of the HECM, the lender must notify the borrower or estate prior to initiating foreclosure.

Under the HECM Note, the obligation to repay the loan is triggered by "receipt of a notice by Lender." Plaintiff's RJN, Ex. B, HECM Note. It is the lender's notification to the borrower that

⁸ A contract may incorporate regulations either by mirroring the language of regulation, or by express reference. Amer. Intern. Specialty Lines Ins. Co. v. U.S., No. CV-09-01734, 2010 WL 2635768, *5 (C.D. Cal. June 30, 2010). Paragraph 9(a)-(d) of the Deed tracks the language of the HECM regulations, namely 24 C.F.R. §206.125, *as it is required to do*.

1 immediate payment is due that relieves the lender of its obligation to provide further loan advances.
 2 (“Lender shall have no obligation to make Loan Advances if Lender has notified Borrower that
 3 immediate payment in full to Lender is required under one or more of the Loan Documents...”)
 4 Plaintiff’s RJN, Ex. C, HECM Loan Agreement.

5 The Deed of Trust and applicable regulations also require notice, which is confirmed by HUD’s
 6 interpretation as explained in the Handbook. The lender is to “*require*” payment upon the occurrence
 7 of a terminating event, including the death of a borrower, after which it “shall require” the mortgagor to
 8 satisfy the HECM by choosing among three options. See Deed of Trust ¶9(a) & (b); 24 C.F.R.
 9 §206.125(a)(2); see also, Handbook Section 4330.1 REV-5, §13-33. How does a lender “require”
 10 payment if it need not notify the Borrower or the estate that it has decided to accelerate the debt? In
 11 order to “require” another party to take action, communication with that party is essential. Providing
 12 notice that foreclosure will occur unless certain actions are taken is the act of “requiring” payment.
 13 Under Defendants’ interpretation, the estate of a deceased borrower would operate in an information
 14 black hole with no knowledge of the lender’s determination of default or timeline for foreclosure.

15 Such a black hole serves no one—borrower, lender or HUD. The HECM program’s non-
 16 recourse feature was put in place to protect all parties. Borrowers and their heirs are protected from
 17 having to repay mortgages for amounts greater than the property’s value. Ms. Santos purchased FHA
 18 insurance to protect RMS from the possibility her daughter or estate may want to purchase and/or sell
 19 the property for an appraised value that is less than the mortgage balance. If HUD prices and
 20 administers the insurance program correctly, it should not lose money by insuring HECMs. This
 21 system *cannot function* properly in the absence of notice to Plaintiff or the estate of their rights. By
 22 allowing parties like RMS and NDEX to avoid these regulations and unilaterally determine if they are
 23 applicable or not, they are the root of the problem for what they claim Plaintiff is doing—using scarce
 24 judicial resources to call the Court in to mediate what federal law has already prescribed and
 25 determined. This refusal to provide notice not only drives up costs of the program through delays and
 26 the expense of foreclosures, but also necessitates that parties to turn to judicial intervention.

27 Beyond this, Defendants’ reading of its notice obligations under ¶9(d) and section 206.125(a)(2)
 28 is excessively narrow on its face. While both of these sections relieve the lender of the impossibility of

1 notifying the borrower that the mortgage is due and payable, this notice was eliminated because the
 2 regulations narrow definition of “mortgage”⁹ to include only the original mortgagor, not their
 3 successors in interest, made notice on a deceased individual impossible. Plaintiff’s RJN, Ex. E, 60 Fed.
 4 Red. 42754-01 at 5. HUD made clear that this change did not exempt the mortgagee from the
 5 obligation to provide adequate notice to an executor or other party responsible before a foreclosure is
 6 commenced.

7 The rest of ¶9(d) and section 206.125(a)(2), which *do not* exclude terminations based on the
 8 death of a borrower, make this clear by insisting *no* foreclosure can be commenced until the
 9 borrower/mortgagor¹⁰ has had thirty days after notice to correct any default, pay the balance in full, sell
 10 under the 95% rule, or provide the lender with a deed in lieu of foreclosure. (Deed of Trust ¶9(d);
 11 section 206.125(a)(2).) The only notice provided by RMS and NDEX was a void and invalid Notice of
 12 Default that claimed the full amount was due under the deed of trust and fully accelerated the payment
 13 due. There was no notice that any other options were available under ¶9(d) or section 206.125(a)(2) &
 14 (c)—the only option was to pay the full balance. Complaint, Ex. H.

15 The HECM Handbook’s clear requirement for a repayment notice to terminate *all* HECM
 16 mortgages settles any ambiguity against Defendants’ interpretation. Among other points, this goes
 17 unchallenged by the Defendants. HUD Handbook, Section 4330.1 REV-5, § 13-33 plainly requires the
 18 lender to issue a Repayment Notice that offers mortgagors *or estates* the three options. Even if the
 19 language in the contract and the HECM regulations were ambiguous, the Supreme Court has held that
 20 an agency’s interpretation of its own regulation—here, the Handbook—is “controlling unless ‘plainly
 21 erroneous or inconsistent with the regulation.’” Auer v. Robbins, 519 U.S. 452, 461 (1997);
 22 Christensen v. Harris County, 529 U.S. 576, 601 (2000) (“Auer deference is warranted only when the
 23 language of the regulation is ambiguous.”). Despite the consistency of this section with the
 24
 25

26 ⁹ See 24 C.F.R. §206.3

27 ¹⁰ As noted above, because the second sentence of section 206.125(a)(2) discusses the possibility of a *sale* of the property,
 28 the expanded definition of “mortgagor” to include the estate of a deceased borrower is applicable to it. 24 C.F.R.
 §206.123(b). Hence, 30 days prior to commencing foreclosure, the lender “shall require” the estate to pay the mortgage
 balance, sell under the 95% rule, or provide a deed in lieu of foreclosure. 24 C.F.R. §206.125(a)(2).

1 corresponding regulation on the subject (24 C.F.R. §206.125(a)(2)), Defendants disturbingly accord no
2 deference to any of the regulations.

3 Defendants simply contend that Plaintiff has no right to make any challenge whatsoever
4 because of there being no private right of action under 24 C.F.R. §206.1 *et seq.* However, as these
5 sections have been incorporated into the Deed of Trust and this is not a bar to enforcing the regulations,
6 Defendants cannot rely on this as their foundational defense. Further, even if ambiguity does exist in
7 the HECM Deed of Trust, it must be resolved in the context of the HECM documents, the program's
8 regulations, the Handbook provisions discussed herein and, more broadly, in the context of the HECM
9 program itself. Defendants' interpretation frustrates the fundamental purpose of HECM loans by
10 depriving the estates of deceased HECM borrowers of the same rights as other borrowers whose
11 mortgages are terminated. It is plainly erroneous and against public policy of the HECM program
12 itself. For that reason, dismissal of the contract claim cannot be granted.

13 **3. The Complaint Shows a Likelihood of Success that RMS and NDEX Breached**
14 **the Contract and Violated California Law by Issuing a Notice of Default that**
15 **Misrepresented Plaintiff's Contractual and Legal Rights Therefore Slandering**
Title and Giving Rise to a Cancellation of the Instrument.

16 Defendants' contention that they had no contractual or other duty to provide notice to the Santos
17 estate is belied by the fact that, they did in fact, send such a notice. On February 21, 2012, RMS,
18 through NDEX (who had not yet been substituted as trustee) then sent thirteen "Notices of Default and
19 Election to Sell Under the Deed of Trust," which advised Plaintiff that: (1) the mortgage is in default
20 because "you are behind on your payments"; (2) they had approximately 90 days to cure the default
21 before foreclosure; (3) to cure the default, their *only* option was to pay the full mortgage balance, then
22 \$320,750.96, which would increase "until your account becomes current"; and, (4) the reason for
23 default is the failure to pay "the entire unpaid principal balance, plus accrued interest thereon which
24 became immediately due and payable when borrower died and the property ceased to be the principal
25 residence of any surviving borrower." Complaint, Ex. H. This was confirmed in a follow-up phone
26 call with Defendants' counsel on July 2, 2012. In this call, counsel required that for Plaintiff to stay in
27 the home she would have to pay the entire balance plus interest, "every penny of his attorney's fees"
28 and if this did not happen, foreclosure would be imminent. There was no mention of either the 95%

rule or a deed in lieu. No such requirement exists under any contractual obligation or under the federal regulations that specifically govern HECMs.

Protestations notwithstanding, Defendants issued a defective notice of default that affirmatively misrepresented that the *only way* the Estate could “cure” the default was to repay the full mortgage balance. Defendants cannot dispute that this is simply *not true*. Even during the time that HUD stood by ML 2008-38, the estate of a HECM borrower was entitled to satisfy the loan by selling the property under the 95% Rule.¹¹ Yet RMS and NDEX’s notice demands the full mortgage balance. The notice was not merely false: it cut off the rights of the Santos Estate by misusing the power of sale to threaten foreclosure unless the Estate paid the full mortgage balance. To further this end, Defendants’ counsel refused to acknowledge the existence of any other options whatsoever.

a. Defendants Breach of the Contract Renders the Notice of Default Void and Ineffective under California Law

Under Civil Code §2924, *et seq.*, a lender must properly serve and record a Notice of Default setting forth the borrower’s breach in order to affect a foreclosure. After 90 days have elapsed, the lender must thereafter properly serve and record a Notice of Sale at least 20 days prior to the actual sale date. Assuming proper compliance with the law, the property is then auctioned to the highest bidder at a foreclosure sale.

“The procedure for foreclosing on a security by a trustee’s deed sale pursuant to a deed of trust is set forth in Civ. Code §2924 *et seq.* The statutory requirements must be **strictly** complied with, and **a trustee’s sale based on a statutorily deficient Notice of Default is invalid.**” Cal. Civ. Code §2924; Miller v. Cote 127 Cal.App.3d 888, 894 (1982). (Emphasis added.) Furthermore, defect in the notice...**will void any sale...**” Angell v. Superior Court, 73 Cal.App.4th, 691, 699 (1999). (Emphasis added.) No foreclosure sale may be held based upon a defective Notice of Default. Miller, supra 127 Cal.App.3d at 894; BayPoint Mortgage Corp. v. Crest Premium Real Estate 168 Cal.App.3d 818, 831 (1985). “[T]he law for obvious public policy reasons wishes to give a debtor the opportunity to avoid a forfeiture. Pursuing that policy, the courts have fashioned rules to protect the debtor, one of them being

¹¹ ML 2008-38, however, is irrelevant to the case at bar because the property was not foreclosed upon until *after* this letter was rescinded by HUD.

1 that the Notice of Default will be strictly construed...” Sweatt v. Foreclosure Co., 166 Cal. App. 3d
2 273, 278 (1985).

3 Here, it is evident from the HECM documents, Handbook and regulations that the Notice of
4 Default contained blatantly incorrect information. Paragraph 9 of the Deed of Trust allows three
5 options for the expanded definition of the mortgagor for sale: (i) pay the balance in full; (ii) sell for
6 95% of the appraised value; or, (iii) offer a deed of lieu in foreclosure. The Notice of Default
7 conclusively states that to avoid foreclosure there must be a payment of the “amount in full.” Nowhere
8 in the Notice of Default does it state that other options are available. Additionally, the amount owing is
9 entirely incorrect as Plaintiff has the right under the contract to sell for 95% of the appraised value.
10 The appraised value, per Zillow, is roughly \$288,600. The difference between the amount allegedly
11 owed and 95% of the appraisal value is \$46,580.96. Thus, because the Notice of Default is strictly
12 construed and entirely incorrect by the standards of both the contract and federal regulations, it is void
13 on its face and ineffective.

14 For the reasons set out in this section, Plaintiff’s claims for both slander of title and cancellation
15 of instruments (Notice of Default and Notice of Trustee’s Sale) are valid and cannot be dismissed.
16 Defendants knew and had reason to know that the documents they were recording were in violation of
17 HECM documents, California law, and the Handbook and Regulations, thus, there was the requisite
18 degree of malice. Therefore, Plaintiff has properly alleged these causes of action.

19 **4. The Complaint Shows a Likelihood of Success for Breach of Contract for**
20 **Defendants’ Refusal to Allow the Santos Estate to Sell the Property to Plaintiff**
under the 95% Rule.

21 In addition to failing to provide accurate notice to the Santos Estate, RMS and NDEX breached
22 the HECM contract by refusing to allow the Estate to sell the property under the 95% Rule.
23 Defendants’ Motion seeks to deflect attention away from this breach of the contract by using negatively
24 charged and unnecessary vitriolic language attempting to cast Plaintiff as an “interloper,” “trespasser,”
25 and trying to “rob the lender of the monies advanced and then to acquire the Property for free through
26 an extortive abuse of the legal process through an unethical attorney.” (Memo at p. 14, lines 23-25.)
27 However, the uncontested facts show that Plaintiff contacted RMS at least once a month in attempts to
28

1 re-pay the loan for 15 straight months—either her calls were never returned by Ms. Johnson, she was
 2 given the wrong party to contact or flatly told a misrepresentation of her rights.

3 This characterization is nothing but a red herring attempting to distract the Court from the real
 4 facts and issues of this case, none of which were refuted by Defendants. From one month after her
 5 mother's passing, up until even just a month ago, Plaintiff regularly made phone calls to RMS and
 6 NDEX attempting to begin a re-payment plan to stay in the house. At no time has Plaintiff ever
 7 attempted to say she is deserving of a free house—nor is counsel now attempting to forward that stance
 8 in any way, shape or form. It has been the contrary for over a year with Plaintiff being put in the run
 9 around by RMS and Ms. Johnson. Plaintiff has been ready and willing to buy the property from the
 10 Estate in her personal capacity, thus making RMS obligated to allow that sale to occur so that the Estate
 11 could satisfy the HECM by payment of 95% of the appraised value to RMS. Instead, it denied the
 12 Estate's right to sell to Plaintiff and proceeded with foreclosure. The Complaint is clear that the claims
 13 arise from Defendants' refusal to allow the estate to sell the property to heirs under the 95% rule.

14 Interestingly, Defendants do not specifically deny that they refused to allow the Estate to sell
 15 the property to Plaintiff under the 95% Rule. Instead, they seek refuge in the defense that Plaintiff is
 16 not allowed to bring a private right of action under the specific regulations—yet it is these exact
 17 regulations that govern every single reverse mortgage that “Reverse Mortgage Solutions, Inc.” provides
 18 to the American public. It is simply contrary to public policy to allow an entity not to follow the
 19 codified regulations that have been put into place regarding their product and allow them to callow
 20 behind a possible procedural technicality. Regardless, under the simple terms of the HECM Deed of
 21 Trust, Defendants were obliged to permit the Santos Estate to sell the property to *any willing buyer* for
 22 95% of the property's appraised value. The terms of the HECM Deed of Trust are not ambiguous or
 23 unclear and the implication that Defendants would somehow “lose out” if Plaintiff were given this
 24 opportunity is simply false and misleading because Ms. Santos purchased insurance to compensate for
 25 that exact situation.

26 **D. PLAINTIFF HAS DEMONSTRATED A LIKELIHOOD OF IRREPARABLE HARM**

27 The potential loss of Plaintiff's home, which has been in her family for nearly 40 years, through
 28 a trustee's sale currently scheduled for August 3, 2012, constitutes irreparable and imminent harm.

1 Plaintiff must demonstrate that there is “immediate threatened harm.” Caribbean Marine Services Co.,
 2 Inc. v. Baldrige, 844 F.2d 668, 674 (9th Cir. 1988). Where a plaintiff suffers “substantial injury that is
 3 not accurately measurable or adequately compensable by money damages, irreparable harm is a natural
 4 sequel.” Ross-Simons of Warwick, Inc. v. Baccarat, Inc., 102 F.3d 12, 18 (1st Cir. 1996). Damages, as
 5 a legal remedy, need not be wholly ineffectual; rather, it must be “seriously deficient as compared to
 6 the harm suffered.” FoodComm Int’l v. Barry, 328 F.3d 300, 304 (7th Cir. 2003).

7 The loss of one’s personal residence due to foreclosure constitutes irreparable injury. See,
 8 Demarest v. Quick Loan Funding, Inc., No. CV 09-01687 MMM (Ssx) 2009 WL 940377, *9 (C.D. Cal
 9 April6, 2009) citing, Avila v. Stearns Lending, Inc., No. CV 08-0419-AG(CTx) 2008 WL 1378231, *3
 10 (C.D. Cal. April 7, 2008); Wrobel v. S.L. Pope & Assoc., No. 07CV1591 IEG (BLM) 2007 WL
 11 2345036, *1 (S.D. Cal. June 15, 2007); Nichols v. Deutsche Bank Nat. Trust Co., Civil No. 07cv2039-
 12 L(NLS), 2007 WL 4181111, *3 (S.D. Cal. Nov. 21, 2007). In this respect, the Court is reminded of
 13 Civ. Code §3387, which presumes a person’s property is so unique that monetary damages cannot
 14 adequately compensate for its loss.

15 Here, Plaintiff faces the imminent loss of her personal residence that has been in her family for
 16 40 years. The HECM program was not designed to take homes away from families once the HECM
 17 borrower passed away. Contrary to Defendants baseless assertions of Plaintiff trying to get a “free
 18 house,” she has made repeated attempts to work something out with RMS, but has been stonewalled at
 19 every attempt. Plaintiff now faces the imminent loss of unique property, which constitutes the
 20 likelihood of irreparable harm.

21 **E. THE BALANCE OF EQUITIES FAVORS PLAINTIFF**

22 The Court must take into consideration the harm to each party if the injunction is improperly
 23 granted or denied. Scotts Co. v. United Industries Corp, 315 F.3d 264, 284 (4th Cir. 2002); see also,
 24 Winter, supra. In making this assessment, the court may consider the size and strength of each party.
 25 Sardi’s Restaurant Corp. v. Sardie, 755 F.2d 719, 726 (9th Cir. 1985). One of the principles of equity,
 26 as directly stated in the Maxims of Jurisprudence, is California Civil Code §3517. Section 3517
 27 mandates, “No one can take advantage of his own wrong.” Equity does not allow one to take
 28 advantage of his own wrong nor will it assist in perpetration of fraud on another or the public.

1 Bowman v. Bowman, 125 Cal.App. 602 (1932). A party cannot take advantage of his own fault or
 2 wrong. Archibald Estate v. Matteson, 5 Cal.App. 441 (1907).

3 Here, Defendants attempt to use both their overwhelming size and their own wrong to their
 4 advantage—and then turn around and say that Plaintiff cannot challenge them. The HECM documents,
 5 Regulations and Handbook were all put into place—and codified—for a reason. Plaintiff has attempted
 6 for 15 straight months to work out repaying the Defendants. The harm to Plaintiff if the injunction is
 7 not maintained far exceeds any damage that would be done to the Defendants.

8 **F. FORECLOSURE IS NOT IN THE PUBLIC INTEREST**

9 Defendants entirely mischaracterize the “public interest” in this situation. It can hardly be
 10 argued that misrepresenting rights under the HECM documents and California law to successors and
 11 heirs is in the public interest. Further, to then turn and say that Plaintiff is seeking a free lunch when
 12 she has repeatedly attempted to make payments to Defendants for 15 months is simply contrary to any
 13 public policy or reasonable thought. The general purpose of the HECM program is “to meet the special
 14 needs of elderly homeowners by reducing the effect of the economic hardship caused by the increasing
 15 costs of meeting health, housing and subsistence needs at a time of reduced income.” Complaint, ¶18;
 16 12 U.S.C. § 1715z-20(a). HECM’s are non-recourse to protect both the borrower and their heirs from
 17 displacement and loss. See e.g., 12 U.S.C. § 1715z-20(d)(7); Handbook § 4235.1 REV-1; Plaintiff’s
 18 RJN, Ex. D.

19 In response to the misdeeds of large financial institutions in regards to home loans, our State
 20 legislature summarily passed the Homeowner’s Bill of Rights that was signed into law by Gov. Jerry
 21 Brown. Defendants seem to think that by misrepresenting the rights of successors and heirs under
 22 federal and state law, claiming they cannot be challenged and then proceeding to kick them out on the
 23 street somehow furthers the public interest. This could not be further from the truth. In addition, as
 24 stated above and in the Complaint, Ms. Santos purchased insurance at a substantial sum when she took
 25 out the HECM loan and HUD ultimately bears the risk, not the lender or homeowner. See e.g.,
 26 Complaint, ¶20-22; Plaintiff’s RJN, Ex. D; 24 C.F.R. § 206.125(c); 24 C.F.R. § 206.123(b).
 27 Defendants will be compensated any difference between the sale price and the mortgage balance due
 28 because Ms. Santos purchased insurance for that exact event. It is entirely within the public interest to
 not allow Defendants to summarily dismiss their obligations under the HECM documents, California

1 law, HECM Regulations and the HECM Handbook and require them to follow the law that has been
2 put in place.

3 **G. THE INJUNCTION SHOULD NOT BE MODIFIED, ALTERNATIVELY,**
4 **PLAINTIFF SHOULD ONLY BE REQUIRED TO PAY A NOMINAL BOND**

5 For the court to issue a temporary restraining order or preliminary injunction there must be a
6 security posted “in an amount that the court considers proper to pay the costs and damages sustained by
7 any party found to have been wrongfully enjoined or restrained.” Fed. R. Civ. P. 65(c). However,
8 courts have interpreted Rule 65(c)’s language “in an amount that the court considers proper” as making
9 the bond requirement entirely discretionary, and permitting it to be waived by the court. Kaepa, Inc. v.
10 Achilles Corp., 76 F.3d 624, 628 (5th Cir. 1996); BellSouth Telecommunications, Inc. v. MCIMetro
11 Access Transmission Services, LLC, 425 F.3d 964, 971 (11th Cir. 2005); RoDa Drilling Co. v. Siegal,
12 552 F.3d 1203, 1215 (10th Cir. 2009). Where the enforcement of the “public interest” is involved, an
13 exception to the bond requirement can be found. See, Pharmaceutical Soc. of State of New York, Inc.
14 v. New York State Dept. of Social Services, 50 F.3d 1168, 1174-1175 (2nd Cir. 1995) (suit to ensure
15 State complied with federal Medicare Act). The amount of the bond is also within the court’s
16 discretion. GoTo.com, Inc. v. Walt Disney Co., 202 F.3d 1199, 1211 (9th Cir. 2002) (court ordered
17 nominal bond where higher amount demanded would effectively preclude injunctive relief).

18 As stated above, Plaintiff has shown that it is not in the public interest to allow Defendants to
19 summarily determine their duties under the regulations promulgated for their industry. The Hon. Judith
20 S. Craddick of the Superior Court of Contra Costa County has already granted a preliminary injunction
21 in favor of Plaintiff showing a likelihood of success on the merits. Alternatively, if the Court finds that
22 the issuance of a bond is necessitated, Plaintiff requests that it be nominal so as to not preclude the
23 effect of injunctive relief.

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1 **V. CONCLUSION**

2 For all of the foregoing reasons, as well as those set forth in the papers and supporting
3 documents submitted herewith, and in Plaintiff's verified complaint, Plaintiff prays for this Court to
4 deny Defendants' Motion to Dissolve the State Court Ordered Preliminary Injunction, or,
5 Alternatively, Modifying the State Court Preliminary Injunction Pursuant to Fed. R. Civ. P. 65 &
6 Common Law and require that no bond be issued, or, alternatively, that it be nominal.

7
8
9 DATED: July 18, 2012

LAW OFFICE DANIEL J. HANECAK

10
11 /s/ Daniel J. Hanecak
12 Daniel J. Hanecak, Esq.
13 Attorney for Plaintiff
14 ISABEL SANTOS, INDIVIDUALLY AND AS
15 BENFICIARY AND TRUSTEE OF THE
16 YOLANDA MARIA SANTOS TRUST
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CERTIFICATE OF SERVICE

STATE OF CALIFORNIA, COUNTY OF SACRAMENTO

I, Daniel J. Hanecak, hereby certify that on July 18, 2012, a true and correct copy of **PLAINTIFF'S OPPOSITION TO DEFENDANTS' MOTION FOR DISSOLVING, OR, ALTERNATIVELY, MODIFYING THE STATE COURT PRELIMINARY INJUNCTION PURSUANT TO FED. R. CIV. P. 65 & COMMON LAW** was filed electronically and is available for viewing and downloading from the ECF system.

Unless otherwise noted herein, the following parties are deemed to have consented to electronic service of documents filed through the ECF system:

Defendants' Representation

Edward A. Treder (SBN 116307)
Thomas K. Agawa (SBN 175952)
Barrett, Daffin, Frappier, Treder & Weiss, LLP
20955 Pathfinder Road, Suite 300
Diamond Bar, CA 91765
Tel: (626) 371-7032
Email: ThomasA@BDFGroup.com

Executed on July 18, 2012, at Sacramento, California.

I declare under penalty of perjury under the laws of the United States of America that the above is true and correct.

/s/ Daniel J. Hanecak
Daniel J. Hanecak, Esq.

Exhibit A

FILED

2012 JUN 28 A 10:23

K. TOHRE, CLERK OF THE SUPERIOR COURT
COUNTY OF CONTRA COSTA, CALIF.
BY E. Woods, Deputy Clerk

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Attorneys for Plaintiff
ISABEL SANTOS, INDIVIDUALLY AND
AS TRUSTEE AND BENEFICIARY OF THE
YOLANDA MARIA SANTOS TRUST

SUPERIOR COURT OF THE STATE OF CALIFORNIA

COUNTY OF CONTRA COSTA

ISABEL SANTOS, INDIVIDUALLY AND) Case No.: C1201362
AS TRUSTEE AND BENEFICIARY OF THE)
YOLANDA MARIA SANTOS TRUST,)

Plaintiffs,)

v.)

REVERSE MORTGAGE SOLUTIONS, INC.;)
NDEX WEST, LLC; and DOES 1 through 20,)

Defendants)

**[PROPOSED] ORDER GRANTING
PLAINTIFFS' REQUEST FOR
PRELIMINARY INJUNCTION**

Date: June 26, 2012

Time: 9:00 a.m.

Dept: 9

Judge: Hon. Judith S. Craddick

Complaint Filed; June 8, 2012

Trial Date: Not yet set

The motion of plaintiff ISABEL SANTOS, INDIVIDUALLY AND AS TRUSTEE AND BENEFICIARY OF THE YOLANDA MARIA SANTOS TRUST for a preliminary injunction was set for hearing on June 26, 2012 at 9:00 a.m. in Dept. 9 before the Hon. Judith S. Craddick. On June 25, 2012, the Hon. Judge Craddick issued a tentative ruling stating that plaintiff's motion was unopposed and granted. The motion was submitted on behalf of plaintiff by Daniel J. Hanecak, Esq. of the Law Office of Daniel J. Hanecak. Oral argument was not requested. Having read the motion, the memoranda and the declarations on file, and satisfactory evidence being presented,

IT IS ORDERED THAT plaintiff's motion is **GRANTED**. Defendants and their employees, agents, and persons acting with them or on their behalf are enjoined and restrained

1 from selling, transferring any ownership interest in or further encumbering the property located
2 at 930 Santa Cruz Drive, Pleasant Hill, California, 94523, APN: 127-012-019-7 pending the trial
3 of this action or further order of this court.

4 The Court has found that based on the motion and arguments submitted that plaintiff has met
5 the burden of the likelihood of success on the merits and losing the real property in this trustee's sale
6 constitutes irreparable harm.

7 IT IS FURTHER ORDERED THAT there is no bond requirement pending trial of this action.

8 The Court reserves jurisdiction to modify or dissolve the injunction as may be required by the
9 interests of justice.

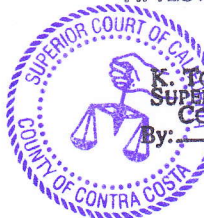
10
11
12 Dated: 6/28/12
13 8

JUDITH S. CRADDICK

Hon. Judith S. Craddick

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18 This document is a correct copy
19 of the original on file in this office.

20 ATTEST: JUN 28 2012



21 K. TORRE, CLERK OF THE COURT
22 SUPERIOR COURT OF CALIFORNIA
23 COUNTY OF CONTRA COSTA

24 By: T. WOODS Deputy Clerk
25
26
27
28